

As extracted from official MySkillsFuture FAQ page on 11 May 2021:

(<https://www.myskillsfuture.gov.sg/content/portal/en/header/faqs/SGUP.html>)

Q1: Will the SGUnited Mid-Career Pathways Programme - Company Training courses come with job placements?

A: *As the SGUnited Skills Programme/ SGUnited Mid-Career Pathways Programme - Company Training operates on a Train-and-Place model, training providers will provide career advisory and employment assistance to help trainees in their job search in relevant sectors. However, there is no guarantee of a job placement and trainees would need to be open to the job opportunities available. The programme is also conducted in a modular format which allows trainees the flexibility to leave the programme should they gain employment before the end of the full programme.*

Q2: Will trainees, who drop out of the programme midway, be penalised or required to refund the course fee subsidy?

A: *The programmes allow trainees to exit without penalty if they are successfully placed into a job or have secured a job on their own accord while undergoing training. However, trainees who exit the programme without a valid reason may be asked to return the course fee subsidy that they have received.*

Q3: Will trainees be allowed to switch SGUS/SGUP-CT courses within the same training provider or across programmes with different training providers midway through the course? (Programmes refer to SGUnited Mid-Career Pathways Programme – Company Attachment, SGUnited Mid-Career Pathways Programme – Company Training or SGUnited Skills Programme)?

A: *Trainees are encouraged to continue with their current programmes. The programmes allow early exit without penalty only if trainees are successfully placed into a job or have secured a job on their own accord while undergoing training. Switching to other programmes does not constitute as job placement, and trainees may be asked to return the course fee subsidy that they had received.*

In addition, in order to provide opportunities for as many Singaporeans and Permanent Residents as possible, individuals can only enrol in the SGUnited Skills Programme or SGUnited Mid-Career Pathways Programme – Company Training once.

Q4: How do trainees apply for the training allowance? What are the supporting documents needed?

A: *Trainees can apply for the training allowance with the training provider offering the SGUnited Mid-Career Pathways Programme - Company Training courses, as part of the enrolment process. The training provider will help submit the completed training allowance application to SSG on the trainees' behalf. Trainees should consult their respective training providers to understand the course requirements, and conditions for receiving the training allowance.*

(Please refer to Q16 in RACE's response in addition to this question.)

Q5: Do trainees get a refund on nett fees due to dropping out of the course half-way?

A: *Trainees will be refunded the nett fees paid for the unconsumed modules if they drop out of the course half-way. A module that is partially completed is considered consumed.*

Q6: Will trainees be eligible for training allowance if they do not complete the programmes?

A: *Trainees will only be eligible for training allowance for the months in which they attend training and meet the minimum attendance requirement. The training allowance will be discontinued once the trainee leaves the programme, including early exit due to job placement.*

There is no proration of the training allowance for trainees who leave after completing a partial month of training.

Q7: When and how will trainees receive their monthly training allowance?

A: *Trainees will receive their training allowance at the beginning of the subsequent month via PayNow. Trainees will need to have a PayNow account linked to their NRIC. Prior to payment, training providers will also need to verify that the trainees have fulfilled the minimum attendance requirement for each month.*

For courses that commence in the middle of the calendar month, the training allowance for the first and last calendar months of the course will be allocated as follows:

Course Start Date	Training allowance for first calendar month	Training allowance for last calendar month
1 st to 15 th of month <i>Example: 6-month course from 10 Aug 2020 to 9 Feb 2021</i>	Full-month training allowance <i>Full-month training allowance will be paid for six months from Aug 2020 to Jan 2021</i>	No training allowance as full-month training allowance was paid out in the first calendar month <i>No training allowance for the tail end of course in Feb 2021. Total six months of training allowance paid out</i>
16 th to 31 st of month <i>Example: 6-month course from 20 Aug 2020 to 19 Feb 2021</i>	Half-month training allowance <i>Half-month training allowance will be paid for Aug 2020. Full-month training allowance will be paid for five months of Sep 2020 to Jan 2021.</i>	Half-month training allowance <i>Half-month training allowance will be paid for tail end of course in Feb 2021. Total six months of training allowance paid out.</i>

** For trainees who are recipients of the COVID-19 Recovery Grant (CRG), COVID-19 Support Grant (CSG) or the Self-Employed Person Income Relief Scheme (SIRS), and whose courses start from the 16th to 31st of the month, the first half-month training allowance will be paid together with the last half-month training allowance at the end of the course. The total training allowance for the first half-month and last half-month will be the adjusted training allowance amount after taking into consideration the support under CRG/CSG/SIRS during the first half-month, and will be paid only if trainee fulfills minimum attendance requirement for both the first half-month and last half-month of training.*

(Please refer to Q18 in RACE's response in addition to this question.)

As prepared by RACE Academy:

Q8: What is RACE SGUP - Company Training (SCT)?

A: *RACE SGUP - Company Training (SCT) for Robotics & Automation is a programme under SGUnited Mid-career Pathways Programme - Company Training. It is a 6 months full-time training programme aimed at supporting and enhancing the employability of Singapore Citizen or Permanent Resident jobseekers by equipping them with industry-relevant and work-ready skills in selected sectors that either have job growth-potential or labour demand. This may include sectors that require upskilling and reskilling to support industry transformation and sectors with the potential for localisation of jobs.*

Q9: Is there an age limit to enrol into the RACE SGUP - Company Training (SCT)?

A: *No, there is no age limit. All Singapore Citizens or Singapore Permanent Residents who meet the required proficiencies are eligible to apply, with the following EXCLUSIONS:*

- i. Graduated or is graduating in Calendar Year 2019 / 2020 from ITE, Polytechnics, Universities, and other educational institutions. This includes graduates from private universities as well as overseas institutions;*
- ii. Completed or is completing their National Service in Calendar Year 2019 / 2020 and are entering the labour force*

Q10: I do not have any engineering or robotics background; can I still apply for the RACE SGUP - Company Training (SCT)?

A: *We welcome anyone with the interest and aptitude in Robotics and Automation to apply for the programme. However, you should have the following proficiencies.*

- i. Minimum Nitec Qualification*
- ii. Proficiency in written and spoken English*
- iii. Basic IT Literacy: able to operate at the user level a graphical operating system environment such as Microsoft Windows or Linux Ubuntu, performing basic operating commands such as launching an application, copying and pasting information, using menus, windows and peripheral devices such as mouse and keyboard. Additionally, users should be familiar with internet browsers, search engines, page navigation, and forms.*

Q11: Am I allowed to join more than one of the tracks in RACE SGUP - Company Training (SCT)?

A: *No. In order to provide opportunities for as many Singaporeans and Permanent Residents as possible. Trainees can only enrol to one RACE SGUP - Company Training (SCT).*

Q12: Will I be guaranteed a place in the programme upon my submission of application?

A: *Upon receiving your interest, we will be inviting you for a mandatory Info Session that is held online, over video conferencing. During this Info Session, we will be sharing details about the programme as well as answer any questions you may have. After attending this Info Session, you may proceed to submit your application for our consideration. Due to class-size limitations, we regret that only selected applicants will be offered a place in the programme.*

Q13: Can I apply for RACE SGUP - Company Training (SCT) if I am currently attending another part time course?

A: *As the RACE SGUP - Company Training (SCT) is a full-time training programme, Trainees and jobseekers should not apply for the programme if they are unable to commit to a full-time training schedule over the 6-months duration.*

Q14: Will there be any penalty if I exit the programme without a placement?

A: *Furthering Question 2 and upon RACE's discretion, we reserve the right to claim full course fees from trainees who exit the programme without our approval.*

Training Allowance

Q15: What is the monthly training allowance amount for RACE's SGUP-SCT Programmes?

A: *RACE runs the SGUnited Mid-Career Pathways Programme - Company Training Programme and the monthly training allowance for our programmes is \$1,500. This amount might be lower if you are already receiving other forms of government support.*

Q16: What are the course requirements, and conditions for receiving the training allowance?

A: *The SG United Mid-Career Pathways Programme is a full-time training programme; therefore, you are required to be in class 100% of the time, throughout the entire programme duration. Also, you are also required to pass all module assessments to qualify for the monthly training allowance.*

Q17: What happens if I fail the assessments?

A: *Like existing requirements for other training grants administered by SkillsFuture Singapore (SSG), trainees must fulfil minimum attendance requirements and pass the assessments to qualify for course fee subsidies. Trainees who are unable to meet these requirements may be asked to return the course fee subsidies that they have received.*

Q18: When will I receive the monthly training allowance?

A: *Monthly training allowance, as determined by SSG, will be disbursed from the 7th to 10th of the following month.*

Attendance

Q19: How is the minimum attendance rate calculated?

A: *Your reported attendance is recorded into and monitored by our system. As this is a retrospective activity, we are unable to share details of your attendance before the collected data reaches its computable levels. As such, please take personal responsibility to ensure*

FAQs for SGUnited Mid-Career Pathways Programme - Company Training

that your daily presence is recorded in a dutiful manner. We regret that rectifications cannot be done once the official reporting time is over.

Q20: What happens if I fall sick during the programme?

A: If you are unwell, please inform the lead trainer assigned to your cohort, consult a doctor and keep your lead trainer informed about your condition. Please be informed that your absence from class will directly affect your attendance.

Q21: What if I have to attend a job interview?

A: Please inform your lead trainer prior to your job interview. Please note that your absence from class will affect your attendance rate.

Q22: What is/are the valid reason/s to be absent without affecting my attendance rate?

A: We regret that there is none. As per SSG's regulations, any form of absence would affect your attendance record.

As a goodwill gesture, not subjected to obligations, RACE will notify you when our system reports a possible lapse in attendance. We are not responsible for your final computed attendance outcome.

Q23: Are there make-up classes available?

A: We strongly urge you to attend all classes as your attendance directly affects the disbursement of your training allowance.

However, subject to discretion of RACE, make-up classes may be facilitated for extenuating cases.

Q24: Do I get off-in-lieu for public holidays that fall on weekends?

A: Trainees are not eligible for off-in-lieu for public holidays that fall on weekends.

Job Placement

Q25: Will RACE help me get a job?

A: With reference to Question 1, while we are unable to guarantee you with a job, RACE will assist you in your job hunt.

Q26: I've been offered a job. How shall I proceed?

A: Congratulations! Please provide us with your employment letter, duly endorsed by both you and your employer. With it, we will process your withdrawal from the programme.

Certification

Q27: What certification/s will I receive upon the completion of the programme? And what would it record?

A: Upon completion of the programme, you would receive Statement(s) of Attainment (SOA) for each of the training phases (i.e. 1 for classroom training and 1 for project training) - recording all the modules that you have attained a passing grade.

Q28: When can I receive them?

A: Your certifications will be issued within 30 days from the completion of your respective classroom and project training phases.

Q29: Will I still receive the SOA if I exit the programme before it ends?

A: Yes. You will receive a Statement of Attainment (SOA) stating the relevant modules you have completed and attained with a passing grade.

Others

Q30: Where will the classes be conducted?

A: Classes are conducted on-site at RACE Academy (within PBA Building - 505 Yishun Industrial Park A, Singapore 768733) and online via Zoom. You will be given the Class Schedule at the start of the programme.

Q31: Do I have to bring my laptop for classes?

A: Yes. You are required to bring along your laptop for on-site classes. For online classes, you would be required to log in via a device with video and audio capabilities. Please refer to the following device specification requirements.

Minimum Specifications	
CPU	i5 or above Quadcore processor @ 2.5GHz or more (3.3GHz recommended)
Memory (RAM)	8GB or more (16GB Recommended)
Disk	250 GB SSD or higher for future expansions at least 100 GB free space
Graphics card	Video card that supports a minimum display resolution of 720p (1280 by 720); High-performance, DirectX 11 compatible, gaming graphics card from any of the leading vendors. For the Advanced lightning mode Direct3D feature level 10_1 or higher is required.
Display settings	1920 x 1080 pixels or higher resolution is recommended.

FAQs for SGUnited Mid-Career Pathways Programme - Company Training

<p>General Laptop Recommendation</p>	<p>Dell Inspiron 14/15 Dell Volstro Acer Aspire 5 HP Elitebook Lenovo IdeaPad R5-4600U</p>
<p>Recommended specifications - Software</p>	
<p>Operating System</p>	<p>Windows 10 version 1507 or higher Dual Boot – Ubuntu 18.04 LTS and above – for AMR Tech Track</p>
<p>Softwares</p> <ol style="list-style-type: none"> 1. SolidWorks 2. Jupyter Anaconda 3. Visual Components 4. Wing IDE 5. Visual Studio Code 6. Arduino IDE 7. UiPath Studio 8. XYZ Studio 9. VirtualBox (Ubuntu 18.04, 20..04 LTS) – for AMR Tech Track 	<ul style="list-style-type: none"> ● Administrator rights are required to install Visual Studio. ● .NET Framework 4.5 is required to install Visual Studio. Visual Studio requires .NET Framework 4.6.1, which will be installed during setup. ● Windows 10 Enterprise LTSC edition and Windows 10 S are not supported for development. You may use Visual Studio 2017 to build apps that run on Windows 10 LTSC and Windows 10 S. ● Internet Explorer 11 or Edge is required for internet-related scenarios. Some features might not work unless these, or a later version, are installed. ● For emulator support, Windows 8.1 Pro or Enterprise (x64) editions are required. A processor that supports Client Hyper-V and Second Level Address Translation (SLAT) is also required. ● Universal Windows app development, including designing, editing, and debugging, requires Windows 10. Windows Server 2016 and Windows Server 2012 R2 may be used to build Universal Windows apps from the command line. ● The Server Core and Minimal Server Interface options are not supported when running Windows Server. ● Windows containers are not supported, except for Visual Studio 2017 Build Tools. ● Team Foundation Server 2017 Office Integration requires Office 2016, Office 2013, or Office 2010. ● Xamarin.Android requires a 64-bit edition of Windows and the 64-bit Java Development Kit (JDK). ● PowerShell 3.0 or higher is required on Windows 7 SP1 to install Mobile Development with C++, JavaScript, or .NET workloads.